



CLEVELAND & ASSOCIATES  
*Empowering Businesses*

## Management Systems Assessment & Recommendations

Management Systems are the framework of procedures, processes, and policies that ensure all the tasks needed to achieve a desired objective are completed and meet the predetermined requirements. Effective management systems additionally optimize required resources and outcomes in the achievement of the desired objective. Our engagement assesses all aspects of the firm's management systems and provides objective analyses along with identification of improvement opportunities with a cost-benefit analysis.

### We can further support the firm in these areas:

#### Job Design & Task Analysis

Effective management of human resources requires combining job design discipline with process design to ensure optimal performance.

Our team identifies each step in the process, collects data about specific jobs or groups of jobs required in each step, and determines what each employee should be taught and the resources necessary to achieve corporate goals.

We work with operations management in regard to required processes, and with human resources to develop clear objectives and specific job design, job task analyses, and effective training related to job requirements, in order to achieve optimal performance.

#### Total Productive Maintenance

Total Productive Maintenance (TPM) is a system of maintaining and improving the integrity of production and quality systems through machines, equipment, processes, and employees involved in adding business value to an organization.

With proper use and maintenance, equipment remains in top condition, minimizing breakdowns and manufacturing process delays.

Our team works to discover the causes of system deterioration and identifies opportunities to create the correct environment between operators and equipment. This sense of ownership increases the overall effectiveness of plant equipment for maximum productivity.

## Participatory Management Systems

Successful companies are those whose employees participate in the managerial process, giving them a greater trust in management.

These companies recognize and utilize the expertise and creativity of individuals in a group to make decisions and solve important managerial problems, without losing managerial oversight and authority.

Our experts identify opportunities to implement shared authority through teamwork, alignment, and a codified problem-solving process.



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